

MINUTES  
**Tues, Sept 20, 2022**  
**Select Board Meeting – 6:00PM**  
**Town Hall Community Room 1<sup>st</sup> Floor & Virtual**  
27 Sturbridge Rd.  
Holland, MA 01521

Join in Meeting ID: 524-171-077

Meeting room link: <http://global.gotomeeting.com/524171077>

United States: +1 (312) 757-3121

Your Access Code: 524-171-077

Select Board Members in attendance: Clelland Johnson, James Whalen, Ernie Fancy

Select Board members participating remotely:

Others in attendance: Andy Harhay, Charles Furst, Dave Kowalski, Robert Parron

Meeting called to order by Chair at 6:00pm

1. Pole Hearing – National Grid
  - a. Proposed installation of 5 new poles and anchors on Hisgin Rd
  - b. Purpose for construction of two new houses

Motion to approve request to install 5 new poles on Hisgin Rd by J. Whalen, 2<sup>nd</sup> by E Fancy: Role Call to Vote: C Johnson – Yes, J Whalen – Yes, E Fancy – Yes

2. Approval of Minutes: Deferred
3. IT Services Update
  - a. Electrical storm fried the back-up server, the back-up is now running on the Exchange server. While we were working on this, Microsoft forced the Exchange server to restart. Exchange is what we use for email and email would not work after the restart. There are two parts: one that talks to the internet and one that talks to the computers in-house. For security, there is a key that is used to connect the two parts. The key was located on the backup server and was lost when the backup server failed. We found a copy of the key on a previous backup and pointed Exchange at that key. Until we find a permanent solution, we will need to repoint Exchange to the backup key every time the Exchange server is restarted.
  - b. IT company installed monitoring software on one computer and will continue to push out onto all Town Hall work stations to allow pre warning to fix potential problems.

4. Ambulance Services status

- a. James Whalen met with Fire Chief Gagne on Sept 15, 2022 to go over concerns before meeting with the Tri-town committee (comprised of John Grasso of Wales, George Adams and Suzanne Collins of Brimfield, James Whalen of Holland, and the 3 Town Fire Chiefs) to address concerns about Action EMS operating effectively.
- b. We have 6 months left on contract until end of Fiscal Year 23 and have a good relationship with Action EMS but we want to be proactive so there are no staffing or scheduling issues and we have coverage 24/7.
- c. Tri Town Committee will be sending a letter to meet with Action EMS executive team to go over any questions and concerns to ensure that going forward there are no problems. They will also continue to meet quarterly to continue to be proactive.

5. Purple Heart Update

- a. The Town became a member of the Purple Heart Community 1 ½ years ago.
- b. We are waiting to get a Quote on the Purple Heart Sign from Tim Grautski.

6. Appointments

- a. Christine Huijing – Lake Oversight Committee
- b. Carrie Robertson - Lake Oversight Committee

Motion to approve both appointments by C Johnson, 2<sup>nd</sup> by E. Fancy: Role Call to Vote: C Johnson – Yes, J Whalen – Yes, E Fancy – Yes

7. Community Center looking for a Select Board Liaison. Ernie Fancy Volunteered to be the representative.

Motion to approve appointment of E. Fancy by J. Whalen, 2<sup>nd</sup> by C Johnson: Role Call to Vote: C Johnson – Yes, J Whalen – Yes, E Fancy – Yes

8. MA Select Board Association Legislation updates on Webinar Summary

- a. Ernie shared a presentation that the MMA prepared on Legislative Updates

9. Board of Health appeared because there is a disagreement between the BOH and the Town Accountant over payments to the Agent/Clerk. The BOH will approach the Town Accountant to agree on a process that will get the BOH requests for payments processed.

Chair Closed Meeting - Meeting Adjourned at 6:41  
Respectfully submitted by Jennifer Gumlaw

